

This is only a summary. If you want more detail about your coverage and costs, you can get the complete terms in the policy or plan document at www.myhealth360piedmont.com or by calling 1-877-601-3835

| Important Questions | Answers | Why this Matters: |
|--|--|--|
| What is the overall deductible? | For in-network, Tier 1 providers \$1,500 employee / \$3,000 employee+spouse/DP, employee+child(ren), family For in-network, Tier 2 providers \$3,000 employee / \$6,000 employee+spouse/DP, employee+child(ren), family For out-of-network providers \$3,000 employee / \$6,000 employee+spouse/DP, employee+child(ren), family Doesn't apply to in-network preventive care | You must pay all the costs up to the <u>deductible</u> amount before this plan begins to pay for covered services you use. Check your policy or plan document to see when the <u>deductible</u> starts over (usually, but not always, January 1st). See the chart starting on page 3 for how much you pay for covered services after you meet the <u>deductible</u> . If you participate in your employer's Healthy Incentive Account (HIA), the HIA will pay for or reimburse you for certain, qualified medical expenses for amounts under the deductible, up to the balance available in your HIA. |
| Are there other deductibles for specific services? | Yes \$150 Prescription Brand Drug Annual Deductible | See the chart starting on page 3 for other costs for services this plan covers. |
| Is there an <u>out-of-pocket</u> <u>limit</u> on my expenses? | For in-network Tier 1 providers \$3,500 employee / \$6,850 employee+spouse/DP, employee+child(ren), family For in-network Tier 2 providers \$6,850 employee/ \$13,700 employee+spouse/DP, employee+child(ren), family For out-of-network providers \$10,000 employee / \$20,000 employee+spouse/DP, employee+child(ren), family | The <u>out-of-pocket limit</u> is the most you could pay during a coverage period (usually one year) for your share of the cost of covered services. This limit helps you plan for health care expenses. *\$6,850 per individual / \$13,700 maximum |
| What is not included in the out-of-pocket limit? | Premiums, balance-billed charges, and penalties for failure to obtain pre-authorization for services and health care this plan doesn't cover. | Even though you pay these expenses, they don't count toward the out-of-pocket limit . |

Questions: Call 1-877-601-3835 or visit us at myhealth360piedmont.com

If you aren't clear about any of the underlined terms used in this form, see the Glossary. You can view the Glossary at: www.dol.gov/ebsa/healthreform or call **1-877-601-3835** to request a copy.

| Is there an overall annual limit on what the plan pays? | No. | The chart starting on page 3 describes any limits on what the plan will pay for <i>specific</i> covered services, such as office visits. |
|---|--|--|
| Does this plan use a network of providers? | Yes. See http://www.myhealth360piedmont.com or call 1-877-601-3835 for a list of participating providers. | If you use an in-network doctor or other health care <u>provider</u> , this plan will pay some or all of the costs of covered services. Be aware, your innetwork doctor or hospital may use an out-of-network <u>provider</u> for some services. Plans use the term in-network, <u>preferred</u> , or participating for <u>providers</u> in their <u>network</u> . See the chart starting on page 3 for how this plan pays different kinds of <u>providers</u> . |
| Do I need a referral to see a specialist? | No. You don't need a referral to see a specialist. | You can see the specialist you choose without permission from this plan. |
| Are there services this plan doesn't cover? | Yes. | Some of the services this plan doesn't cover are listed on page 5. See your policy or plan document for additional information about excluded services . |



- <u>Deductible</u> is the amount you pay for health care services before your health insurance begins to pay. For example, if your deductible is \$1,500, you would pay 100% of your health care charges until the amount you paid reaches \$1,500. After that, some services you receive may be covered at 100%, or you may have to pay coinsurance.
- Copayments are fixed dollar amounts (for example, \$20) you pay for covered health care, usually when you receive the service.
- <u>Coinsurance</u> is *your* share of the costs of a covered service, calculated as a percent of the <u>allowed amount</u> for the service. For example, if the plan's <u>allowed amount</u> for an overnight hospital stay is \$1,000, your <u>coinsurance</u> payment of 20% would be \$200. This may change if you haven't met your <u>deductible</u>.
- The amount the plan pays for covered services is based on the <u>allowed amount</u>. If an out-of-network <u>provider</u> charges more than the <u>allowed amount</u>, you may have to pay the difference. For example, if an out-of-network hospital charges \$1,500 for an overnight stay and the <u>allowed amount</u> is \$1,000, you may have to pay the \$500 difference. (This is called <u>balance billing</u>.)
- This plan may encourage you to use Piedmont <u>providers</u> by charging you lower <u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u> amounts.



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| Common Medical Event | Services You May Need | Your Cost If You Use an In-network Provider | Your Cost If You Use an Out-of-network Provider | Limitations & Exceptions |
|--|--|--|--|---|
| | Primary care visit to treat an injury or illness | Tier 1: \$20 co-pay Tier 2: \$20 co-pay | 50% coinsurance | none |
| If you visit a health care provider's office | Specialist visit | Tier 1: \$60 co-pay Tier 2: 30% coinsurance | 50% coinsurance | none |
| or clinic | Other practitioner office visit | Tier 1: 10% coinsurance Tier 2: 30% coinsurance | 50% coinsurance | 20 day limit for chiropractor. 10 day limit for acupuncture |
| | Preventive care/screening/immunization | No Charge | Not covered | none |
| If you have a took | Diagnostic test (x-ray, blood work) | Tier 1: 10% coinsurance Tier 2: 30% coinsurance | 50% coinsurance | none |
| If you have a test | Imaging (CT/PET scans, MRIs) | Tier 1: 10% coinsurance Tier 2: 30% coinsurance | 50% coinsurance | none |
| If you need drugs to treat your illness or condition | Generic drugs | \$10 co-pay \$25 co-pay for 90-day mail order | Not Covered | none |
| More information about | Preferred brand drugs | \$40 co-pay \$100 co-pay for 90-day mail order | Not Covered | none |
| prescription drug coverage is available at | Non-preferred brand drugs | \$80 co-pay \$200 co-pay for 90-day mail order | Not Covered | none |
| www.pwplans.org/emplo yees/piedmont. | Specialty drugs | \$10 co-pay generic \$40 co-pay preferred brand \$80 co-pay non-preferred brand | Not Covered | none |

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Piedmont Healthcare: MyHealth360

Coverage Period: 01/01/2016 – 12/31/2016

Summary of Benefits and Coverage: What this Plan Covers & What it Costs Coverage for: Employee, Employee+Spouse/DP, Employee+Child/ren, Family | Plan Type: HDHP

| | | | | · · · · · · · · · · · · · · · · · · · |
|---|--|--|-----------------|---------------------------------------|
| If you have outpatient | Facility fee (e.g., ambulatory surgery center) | Tier 1: 10% coinsurance Tier 2: 30% coinsurance | 50% coinsurance | none |
| surgery | Physician/surgeon fees | Tier 1: 10% coinsurance Tier 2: 30% coinsurance | 50% coinsurance | none |
| | Emergency room services | Tier 1: 10% coinsurance Tier 2: 10% coinsurance | 10% coinsurance | none |
| If you need immediate medical attention | Emergency medical transportation | Tier 1: 10% coinsurance Tier 2: 10% coinsurance | 10% coinsurance | none |
| | Urgent care | Tier 1: \$50 co-pay Tier 2: \$50 co-pay | \$50 co-pay | none |
| If you have a hospital | Facility fee (e.g., hospital room) | Tier 1: 10% coinsurance Tier 2: 30% coinsurance | 50% coinsurance | Pre-authorization required |
| stay | Physician/surgeon fee | Tier 1: 10% coinsurance Tier 2: 30% coinsurance | 50% coinsurance | Pre-authorization required |
| | Mental/Behavioral health outpatient services | Tier 1: \$60 co-pay Tier 2: \$60 co-pay | 50% coinsurance | none |
| If you have mental health, behavioral | Mental/Behavioral health inpatient services | Tier 1: 10% coinsurance Tier 2: 10% coinsurance | 50% coinsurance | none |
| health, or substance abuse needs | Substance use disorder outpatient services | Tier 1: \$60 co-pay Tier 2: \$60 co-pay | 50% coinsurance | none |
| | Substance use disorder inpatient services | Tier 1: 10% coinsurance Tier 2: 10% coinsurance | 50% coinsurance | none |
| If you are pregnant | Prenatal and postnatal care | Tier 1: 0% coinsurance Tier 2: 30% coinsurance | 50% coinsurance | none |
| ii you are program | Delivery and all inpatient services | Tier 1: \$750 co-pay Tier 2: 30% coinsurance | 50% coinsurance | none- |

Piedmont Healthcare: MyHealth360

Coverage Period: 01/01/2016 – 12/31/2016

Summary of Benefits and Coverage: What this Plan Covers & What it Costs Coverage for: Employee, Employee+Spouse/DP, Employee+Child/ren, Family | Plan Type: HDHP

| | Home health care | Tier 1: 10% coinsurance Tier 2: 30% coinsurance | 50% coinsurance | Limited to 100 days per calendar year |
|--|-------------------------------|--|-----------------|--|
| | Rehabilitation services | Tier 1: \$20 co-pay Tier 2: \$20 co-pay | 50% coinsurance | Occupational and Physical Therapy: Combined limit of 60 days. |
| If you need help recovering or have | Habilitation services | Tier 1: \$20 co-pay Tier 2: \$20 co-pay | 50% coinsurance | Occupational and Physical Therapy: Combined limit of 60 days. |
| other special health needs | Skilled nursing care | Tier 1: 10% coinsurance Tier 2: 30% coinsurance | 50% coinsurance | Pre-authorization required. Limited to 60 days per benefit period. |
| | Durable medical equipment | Tier 1: 10% coinsurance Tier 2: 10% coinsurance | 50% coinsurance | none |
| | Hospice service | Tier 1: 10% coinsurance Tier 2: 30% coinsurance | 50% coinsurance | |
| 16 | Eye exam (at annual physical) | No Charge | Not Covered | none |
| If your child needs dental or eye care | Glasses | Not Covered | Not Covered | none |
| denial of eye care | Dental check-up | Not Covered | Not Covered | none |

Excluded Services & Other Covered Services:

Services Your Plan Does NOT Cover (This isn't a complete list. Check your policy or plan document for other excluded services.)

- Cosmetic Surgery
- Dental Care
- Elective Abortions
- Routine Eye Care

- Hearing Aids
- Infertility Treatment
- Long Term Care

- Non-emergency care when traveling outside the U.S
- Routine Foot Care
- Weight Loss Program

Other Covered Services (This isn't a complete list. Check your policy or plan document for other covered services and your costs for these services.)

Acupuncture

Chiropractic Care

Skilled Nursing Facility

Bariatric Surgery

- Private Duty Nursing (pre-authorization required)
- Travel and Lodging for Organ Transplants

Your Rights to Continue Coverage:

If you lose coverage under the plan, then, depending upon the circumstances, Federal and State Laws may provide protections that allow you to keep health coverage. Any such rights may be limited in duration and will require you to pay a premium, which may be significantly higher than the premium you pay while covered under the plan. Other limitations on your rights to continue coverage may also apply.

For more information, on your rights to continue coverage, contact the plan at 1-877-601-3835. You may also contact your state insurance department, the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or www.dol.gov/ebsa, or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or www.cciio.cms.gov.

Your Grievance and Appeals Rights:

If you have a complaint or are dissatisfied with a denial of coverage for claims under your plan, you may be able to appeal or file a grievance. For questions about your rights, this notice, or assistance, you can contact: 1-877-601-3835. You may also contact the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) orwww.dol.gov/ebsa/healthreform

Does this Coverage Provide Minimum Essential Coverage?

The Affordable Care Act requires most people to have health care coverage that qualifies as "minimum essential coverage." This plan or policy does provide minimum essential coverage.

Does this Coverage Meet the Minimum Value Standard?

The Affordable Care Act establishes a minimum value standard of benefits of a health plan. The minimum value standard is 60% (actuarial value). This health coverage does meet the minimum value standard for the benefits it provides.



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-To see examples of how this plan might cover costs for a sample medical situation, see the next page.

About these Coverage Examples:

These examples show how this plan might cover medical care in given situations. Use these examples to see, in general, how much financial protection a sample patient might get if they are covered under different plans.



Don't use these examples to estimate your actual costs under this plan. The actual care you receive will be different from these examples, and the cost of that care will also be different.

See the next page for important information about these examples.

Having a baby (normal delivery)

- Amount owed to providers: \$7,540
- Plan pays \$6,790
- Patient pays \$750

Sample care costs:

| Hospital charges (baby) Anesthesia Laboratory tests Prescriptions Radiology | \$900 \$900 \$500 \$200 |
|---|----------------------------------|
| Laboratory tests Prescriptions | \$500 |
| Prescriptions | · · |
| · · · · · · · · · · · · · · · · · · · | \$200 |
| Radiology | |
| | \$200 |
| Vaccines, other preventive | \$40 |
| Total | \$7,540 |

| Deductibles | \$0 |
|----------------------|-------|
| Copays | \$750 |
| Coinsurance | \$0 |
| Limits or exclusions | \$0 |
| Total | \$750 |
| | |

Managing type 2 diabetes

(routine maintenance of a well-controlled condition)

- Amount owed to providers: \$5,400
- Plan pays \$3,680
- Patient pays \$1,720

Sample care costs:

| Prescriptions | \$2,900 |
|--------------------------------|---------|
| Medical Equipment and Supplies | \$1,300 |
| Office Visits and Procedures | \$700 |
| Education | \$300 |
| Laboratory tests | \$100 |
| Vaccines, other preventive | \$100 |
| Total | \$5,400 |

Patient pays:

| · www.repayer | |
|----------------------|---------|
| Deductibles | \$1,500 |
| Copays | \$80 |
| Coinsurance | \$60 |
| Limits or exclusions | \$80 |
| Total | \$1,720 |

If you participate in your employer's Healthy Incentive Account (HIA), the HIA will pay for or reimburse you for certain, qualified medical expenses (including co-pays and coinsurance) for amounts under the deductible, up to the balance available in your HIA.

Coverage Examples

Questions and Answers about the Coverage Examples:

What are some of the assumptions behind the Coverage Examples?

- Costs don't include premiums.
- Sample care costs are based on national averages supplied by the U.S. Department of Health and Human Services, and aren't specific to a particular geographic area or health plan.
- The patient's condition was not an excluded or preexisting condition.
- All services and treatments started and ended in the same coverage period.
- There are no other medical expenses for any member covered under this plan.
- Out-of-pocket expenses are based only on treating the condition in the example.
- The patient received all care from innetwork <u>providers</u>. If the patient had received care from out-of-network <u>providers</u>, costs would have been higher.

What does a Coverage Example show?

For each treatment situation, the Coverage Example helps you see how <u>deductibles</u>, <u>copayments</u>, and <u>coinsurance</u> can add up. It also helps you see what expenses might be left up to you to pay because the service or treatment isn't covered or payment is limited.

Does the Coverage Example predict my own care needs?

No. Treatments shown are just examples. The care you would receive for this condition could be different based on your doctor's advice, your age, how serious your condition is, and many other factors.

Does the Coverage Example predict my future expenses? **➤** No. Coverage

Examples are <u>not</u> cost estimators. You can't use the examples to estimate costs for an actual condition. They are for comparative purposes only. Your own costs will be different depending on the care you receive, the prices your <u>providers</u> charge, and the reimbursement your health plan allows.

Can I use Coverage Examples to compare plans?

Yes. When you look at the Summary of Benefits and Coverage for other plans, you'll find the same Coverage Examples. When you compare plans, check the "Patient Pays" box in each example. The smaller that number, the more coverage the plan provides.

Are there other costs I should consider when comparing plans?

Yes. An important cost is the premium you pay. Generally, the lower your premium, the more you'll pay in out-of-pocket costs, such as copayments, deductibles, and coinsurance. You should also consider contributions to accounts such as health savings accounts (HSAs), flexible spending arrangements (FSAs) or health reimbursement accounts (HRAs) that help you pay out-of-pocket expenses.