



## How to access your temporary MyHealth360 medical identification card online

1. Call customer service at **877.601.3835** and ask for your ID number and group number

2. Go to our Member Portal at **www.myhealth360piedmont.com**

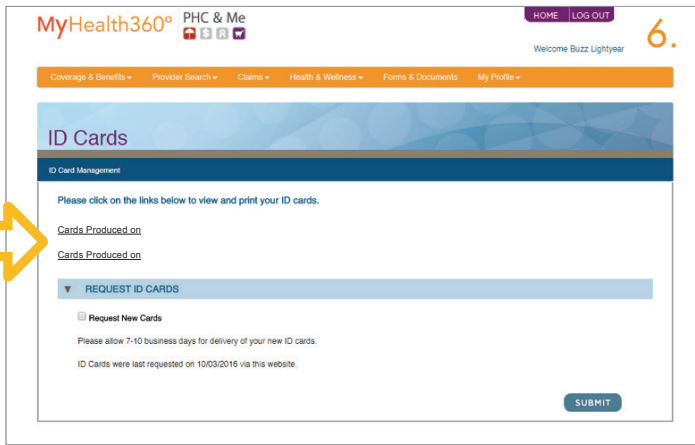
3. Enter your "User Name" and "Password" to log in. Or, if you have not registered, do so by selecting "Create an Account"



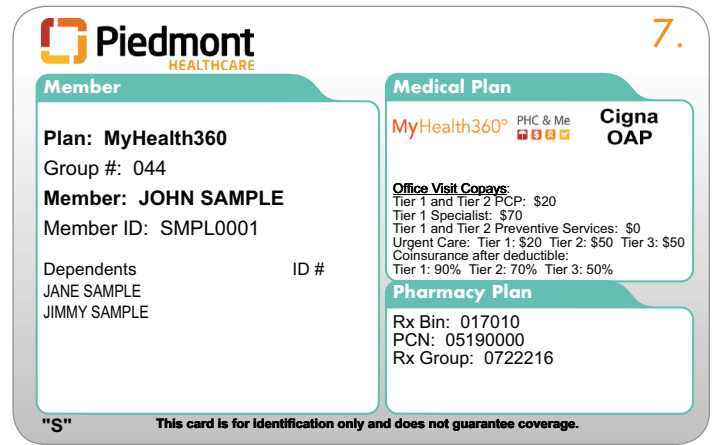
4. To create a new account, enter the requested information, including your "ID Number" and "Group Number"



5. From the Member Portal homepage select "Order & Print ID Cards"



6. Select "Cards Produced on" to open a PDF of your ID card. No need to select "Request New Cards," as permanent ID cards are in process and you will receive them in the mail soon.



7. Print your temporary ID card  
 8. Watch your home mail for your permanent ID card.



If you have any questions, call customer service at 877.601.3835. You will receive your permanent MyHealth360 ID card in the mail soon.



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